Impetus

Service Platform

Functional Requirements

This document provides the brief description of various functionalities of Service Platform

**Ver0.1**

**Revision History**

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Contents

[OVERVIEW 4](#_Toc436322172)

[Service Platform 4](#_Toc436322173)

[Service Aggregator Registration 4](#_Toc436322174)

[Admin Portal: 4](#_Toc436322175)

[Admin Dashboard: 5](#_Toc436322176)

[Activate Service aggregator: 5](#_Toc436322177)

[Email Verification: 5](#_Toc436322178)

[Download Zipped content: 5](#_Toc436322179)

[Service Aggregator Login: 5](#_Toc436322180)

[Reset Password Form: 5](#_Toc436322181)

# OVERVIEW

Service Platform is a customizable off-the-shelf horizontal solution to provide required software infrastructure to take care of complete lifecycle of a service request in the context of On-Demand Services business

# Service Platform

## Service Aggregator Registration:

1. Service Aggregator Registration: - Aggregator can register by filling the registration form that displays when “Register As Service Aggregator” button is clicked on the portal page

**Portal Screen shot here**

1. Aggregator Registration page: User has to fill in the following details in the registration page and click submit button

Firstname,lastname,password,email,mobileno,displayname,companyname,housenumber,locality,state,postcode,bankacctholdername,bankname,branchaddress,accountnumber,IFSCcode,planfacebookurl,twitterurl,domainname,ServiceAggregatorType

**Registration page Screen shot here**

1. Firstname, Lastname, Password and Email are the mandatory fields
2. Plan dropdown should contain fix cost, per transaction, fixed monthly and one time lump-sum payment options
3. Success message should be displayed on successful registration

**Success message Screen shot here**

1. Failure message should be displayed on unsuccessful registration

**Failure message Screen shot here**

## Admin Portal:

1. Admin portal should contain login page for sysadmin login

**Sysadmin log in page screen shot here**

1. Admin dashboard should be displayed on logging in with valid credentials

**Admin dashboard screen shot here**

## Admin Dashboard:

1. Admin dashboard page facilitates various functionalities to manage service aggregator accounts like activation/deactivation of service aggregators, Revenue Details, Profile Management, Money Analyzer, Payment Reports and Accounting system

**Admin dashboard screenshot here**

## Activate Service aggregator:

1. All deactivated service aggregator list should be shown in the drop down on dashboard when login as admin user
2. Proper database name, database username, database password and database URL should be shown for each service aggregator
3. Select a service aggregator from the dropdown and click on Activate button
4. Activated service aggregator should be removed from the dropdown and status should be active in the database and Username, password and URL should be shown properly

**Dropdown screenshot here**

## Email Verification:

1. Activated service aggregator should receive an email with zipped download template as an attachment

## Download Zipped content:

1. Service aggregator should be able to download the zipped content
2. Downloaded file format should be “.zip”
3. Service aggregator should be able to unzip the files using WinZip/7zip software and downloaded content should contain all the required directories and files
4. Service aggregator should be able to upload all the files to the server and all the functionality should work fine

## Service Aggregator Login:

1. Service aggregator login page should contain Username, Password ,Forgot password and Logout links

**Service Aggregator login page screenshot here**

1. Username and Password fields should accept minimum 6 to maximum 12 alpha numeric characters. Proper warning message should be shown when this condition is not met
2. Password should be encrypted when entered
3. User should be sign out successfully when Logout link is clicked

## Reset Password Form:

1. When user clicked on forgot password link Reset Password form should be displayed with old password, new password and retype new password fields

**Reset password form screenshot here**